D&K Dental Care 17 September 2015



# D & K Dental Care

# **Changing Smile for life**

News letter Sep/October

# CQC (Care Quality Commission

We are proud to announce that we had a CQC inspection on the 28th of July we have passed on all aspects of patient care. We received some 52 patient feedbacks as a part of the inspection and they were all extremely positive. Thank you for your praise and commendations.

Eram and Tina
would like to thank
all the staff of the
practice for their
hard work and to
our patients who
put their trust in us.
We await a formal
report to be
published on CQC



Welcome to our practice newsletter. Please take a few minutes to read through it to find out what's been happening at the practice, what our plans are for the future, and for details of our special offers.

As most of our patients are already aware, Pawson dental practice is now managed and run by Dr Eram Durrani and Dr Tina Kumar who took over from Mary in December 2014.

Since then they have consistently made changes to improve the practice. You might have noticed a whole lot of changes to the appearance of the practice and we would love to know what you think of these and what other improvements you would like to see in your practice. Please use to anonymous suggestion boxes to give us your valuable feedback.

#### New Treatments Includes

The practice now offers a wide range of non NHS treatment options and the dentists will explain all the best options tailored to your dental requirement. Please do not hesitate to talk to a member of the staff if you need any further information.

#### **Dental Implants**

Replacing missing teeth.

**Flexible dentures** which offer better fit and flexibility and Are smaller and lighter than regular acrylic dentures.

**Gum Treatments** like Periochips, Air polishing for smoking stains,

**Tooth whitening** which is on offer (£199 for full mouth )

#### Cosmetic treatment Like

Botox and fillers to mask the signs of ageing

**Aesthetics treatment** a range of veneers and crowns to vastly improve your smile

**Orthodontic treatment** for adults (non NHS ) to straighten those crooked to teeth for a perfect set of teeth.

## New Arrival

Congratulations Dr Tina Kumar on birth of beautiful baby boy .We are sure you will join us in sending all our best

wishes at this wonderful time.





We are now offering Denplan Care and Essentials; two excellent monthly payment plans to all existing and new dental patients. Denplan monthly plans are an excellent way to budget for your preventative private dental care. With schemes starting from as little as £9.99 a month they are also very affordable!

What are the benefits of Denplan?

- Flexible appointment times; early mornings and late evenings Greater choice of dental materials.
- Local out-of-hours emergency dental service
- Discount when multiple family members join up
- Denplan 24 hour help line and worldwide insurance for dental emergencies and accidents

Please ask our friendly reception team for more information

#### Put a sparkle in your smile!

Tooth whitening continues to be a popular cosmetic dental treatment, and with good reason. It is affordable and very effective, and can make a big difference to the way your smile looks. It can also provide a huge boost to your confidence!

Teeth often need whitening because they have become stained by drinking tea, coffee and/or red wine, or by smoking. Teeth also naturally become darker with age - whitening can make them lighter again, and can also have the fantastic side effect of making you look younger! To find out more about our tooth whitening and other smile enhancement treatments, please ask. Why not book in for a free consultation, this service is also available to non-patients of the practice so pass on the news to your friends and family! Don't keep us a secret.

## Have we kept you waiting?

While we do everything we can to avoid keeping you waiting, sometimes appointments do not run to time. If this happens there is likely to be a very good reason.

For example, if a patient booked in for an examination complains of toothache, the sympathetic dentist will investigate the possible causes. The dentist will want to provide immediate treatment to relieve the patient's pain and this may cause some delay.

Our team are kind and compassionate and do all they can to provide you with the best service possible. Your wellbeing is very important to us.